

BE E

Business Excellence Enterprise

UPCOMING EVENTS



Sponsored by
Radiology Associates



Lean Six Sigma Basics | \$1,000

May 7 - 11 | 9 AM - 4 PM

October 22 - 26 | 9 AM - 4 PM

Project Execution Level | \$1,500

July 13 - September 14 | 9 AM - 4 PM

(Fridays Only)

Excel Basics | \$100

April 20 | 9 AM - 12 PM

May 18 | 9 AM - 12 PM

NEW! Customer Service in Healthcare Training | \$100

In this 3 hour course, we will cover basic fundamentals of customer service in healthcare such as: First impressions, A.I.D.E.T, Diffusing Angry Customers, Making Our Mistake Right and Effectively Leveraging Compliments. Through learning activities, you will learn how to navigate common customer service issues. Furthermore, you will grasp when it is appropriate to utilize the tools we provide.

April 26 | 9 AM - 12 PM

May 17 | 9 AM - 12 PM

May 24 | 9 AM - 12 PM



Pay online at sign-up or email
to reserve a spot and pay later

New dates constantly being added!

Visit us at www.beeimprovement.org
often for the most up-to-date information

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